Spring 2015 Fees Survey By Kimberly S. Brown

arm and stable owners are always trying to determine how to set fees that are not only fair and equitable to clients, but profitable to their equine businesses. We asked horse farm/stable owners, managers and Certified Horsemanship Association riding instructors to respond to a survey to help our readers understand the services offered in our industry and the fees charged for these services. We appreciate everyone who took part in the survey!

We know that boarding stables and farms offer the opportunity for people to own horses—or ride horses—when they don't own a farm or ranch. No one knows how many boarding farms there are in the United States, but based on industry experience, we are assuming that many more people have horses boarded than own farms to keep them.

So what does it cost to board a horse? We searched the

Internet and found answers from university websites to horse industry forums. The range seemed to run from \$100 per month for not-so-nice pasture to \$1,500 per month in some of the Northeastern stables with full care and fancy accounterments.

It also seemed that geographic location and the services each stable/farm provided in exchange for the board payment were key in determining the price. Of course, supply and demand are at work, and in an area where there are more people who want to board horses than there are facilities, the price probably would be higher.

Because stable and farm owners want to be reasonable, but need to make a living in order to keep their facilities open to the public, and because the topic of "fees" is always popular on our online forums, *Stable Management* got feedback on the fees charged and the services for which they are charged. The responses were as follows.

Full Board

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Simply saying that your stable provides "full board" doesn't define all the jobs, caretaking, instruction and facilities that are available to the boarders. So we asked in our survey what people included in full board. Interestingly, full board doesn't always mean a stall is included! When determining fees in your area, it would probably be good to call around to other stables to see what they are charging and what they provide. If a potential customer comes to you and says that Smith Stable is offering full board for \$350/month and your full board is \$550/month, figure out what the other stable is offering (or not including). Maybe the other stable's full board doesn't include feed or hay.

What do you include in full board?

Service/Amenity	Percent include in Full Board
Hay	95.7%
Stall	94.4%
Outdoor arena	
Bedding	
Bring in/turn out	85.8%
Feed	81.2%
Pasture	
Adding supplements to feed	

Blanketing	57.3%
Trails	52.4%
Indoor arena	48.9%
Scheduling vet/farrier	48.7%
Holding for vet/farrier	44.9%
Grooming	6.2%
Trailering	3.5%

Other full board amenities/services included:

- Tack Room
- Wash stall
- Hot walker
- Cleaning stall
- 1 hour of equine exercise/week
- Care of sick/ injured horses
- Lessons
- Giving medications
- Special feeding
- Minor vet care
- Outdoor shelter
- Deworming

- On-site instructor
- Picking hooves
- Cross-country course
- · Trailer parking
- Round pen
- Fly spray
- Heated water
- Turn out/bring in
- Putting on fly masks/ fly spray
- Recordkeeping
- Sheath cleaning
- Group lesson

What are people charging for full board? Again, the range is quite large based on what is offered. It seems the majority of farms offer hay as part of the full board agreement, and pricing from \$251-\$500 is the most common for either type of full board that includes feed and/or hay. Following you will see full board with three different sets of services provided.

Full board cost per month (with stall, daily care, feed, bedding and hay)

Board/Month	Percent Response
Under \$250	6.7%
\$251-500	55.5%
\$501-\$750	21.3%
\$751-\$1,500	6.5%
More than \$1,500	0.5%
We don't offer this option	9.4%

Full board cost per month (not including feed)

Board/Month	Percent Response
Under \$250	11.6%
\$251-500	26.9%
\$501-\$750	3.4%
\$751-\$1,500	1.3%
More than \$1,500	0.5%
We don't offer this option	9.4%

Full board cost per month (not including feed or hay)

Board/Month	Percent Response
Under \$250	18.4%
\$251-500	16.5%
\$501-\$750	2.2%
\$751-\$1,500	
More than \$1,500	0.3%
We don't offer this option	61.7%

Partial Care Board

If you think it was difficult to determine what full board meant in the industry, the segment of the farms/stables providing "partial care" board offered an even wider array of services depending on the facility. Nearly half of the respondents indicated that they did not offer partial care board. For those that did offer it, many indicated that some of these services were available to customers with a fee attached

What do you include in partial board?

Service/Amenity	Percent Include in Partial Board
Pasture	52.0%
Stal1	
Hay	
Trails	29.8%
Bring in/turn out	29.3%
Indoor arena	29.3%
Bedding	
Feed	
Adding supplements to feed	
Scheduling vet/farrier	

Holding for vet/farrier	19.7%
Blanketing	18.2%
Outdoor arena	9.0%
Grooming	2.5%
Trailering	1.5%

Other amenities/services that were provided in some partial board were:

- Feeding one time a day
- One lesson per week
- Outdoor shelter • Round pen
- Deworming

- Feeding twice a day
- Minor vet care
- Trailer parking
- Wash rack
- Cleaning stall

Partial board cost per month (includes hay)

Board/Month	Percent Response
Under \$250	14.1%
\$251-500	25.4%
\$501-\$750	1.0%
\$751-\$1,500	1.0%
More than \$1,500	0.0%
We don't offer it	58.4%

Partial board cost per month (does NOT include hay)

Board/Month	Percent Response
Under \$250	21.7%
\$251-500	10.8%
\$501-\$750	0.4%
\$751-\$1,500	0.4%
More than \$1,500	0.0%
We don't offer it	66.8%

Pasture Board

This is a common type of board where it is generally thought that someone does not get a stall, provides his or her own care and feeding, and the farm/stable owner has little to no physical demands or requirements to care for these horses. However, based on the survey, this isn't necessarily true. Facility owners/managers are spending quite a bit of time and on these supposedly "lowerend" clients.





What do you include in pasture board?

Service/Amenity	Percent Include in Pasture Board
Run-in shed	70.0%
Pasture (1+ acres per horse)	63.4%
Hay	63.0%

Outdoor arena	59.9%
Trails	45.8%
Feed	39.6%
Scheduling vet/farrier	33.5%
Indoor arena	
Holding for vet/farrier	27.3%
Adding supplements to feed	26.0%
Pasture (less than 1 acre per horse)	24.2%
Blanketing	19.4%
Bring in/turn out	
Stall	8.4%
Bedding	7.5%
Grooming	2.2%
Other amenities / services that were provided	d were.

Other amenities/services that were provided were:

- Lessons
- Round pen
- Apply fly spray (provided by owner)
- Deworming • Wash rack
- Stalls available for medical needs

Pasture board cost per month (includes hav)

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Board/Month	Percent Response
Under \$250	
\$251-500	32.6%
\$501-\$750	2.6%
\$751-\$1,500	
More than \$1,500	
We don't offer it	40.8%



Pasture board cost per month (does NOT include hay)

Board/Month	Percent Response
Under \$250	21.9%
\$251-500	8.5%
\$501-\$750	
\$751-\$1,500	0.4%
More than \$1,500	
We don't offer it	69.3%

Other Services and Fees

As you can see from the survey results, the terms "full board," "partial board" and "pasture board" are not consistent when you look at the services offered. We wanted to know which services were being offered at a charge. This might give you some idea of what you should add to your facility's *a la carte* services menu, and what you might charge for those services. For example, if you charged \$1 for putting on or taking off blankets instead of doing it for free, and you had 20 boarders who blanketed one time a day for half of the year, that could bring in an additional \$3,650 per year for work you are giving away now! If you charged \$5 for that daily service for those same boarders, that would be an additional \$18,250 per year!

If other facilities in your area are charging a fee for specific services and you aren't, that might endear your boarders to you, but it also might mean that you are undervaluing your time and facilities. Again, this might be a way to help your boarders understand your fee schedule and what you do and don't include in your board rates.

What other services do you offer for a fee, and in what range do you charge for EACH TIME you provide the service? (The percentage of respondents is listed under each category.)

Service	Free	\$1-\$5	\$6-\$10	\$11 or more
Blanketing/fly masks	67.0%	26.6%	3.9%	2.5%
Bandaging/medications	35.3%	37.0%	22.2%	11.9%
Feeding	87.2%	8.3%	2.6%	1.9%
Lessons (people)	0.9%	0.0%	1.3%	97.9%

Training (horses)	0.9%	0.0%	1.4%	97.6%
Turn out/bring in	87.6%	9.0%	1.9%	1.5%
Feed supplements	80.0%	12.6%	1.8%	5.6%
Scheduling/attending				
vet/farrier visits	58.4%	8.5%	16.4%	13.7%
Trailering (to show, etc.)	4.6%	0.0%	3.2%	92.2%
Deworming	29.5%	15.1%	26.3%	29.1%
Vaccinations	17.9%	9.5%	13.7%	58/9%

Other amenities/services that were provided for an additional fee were:

- Massage services
- Horse camps
- Fans
- Dentist
- Cleaning run-in sheds
- Ground training
- Extra stall time
- Clinics
- Hoof care
- Bandaging

- Exercising horses
- Pony parties
- Auto fly spray
- Cleaning stalls
- Grooming
- Clipping
- Bathing
- Sheath cleaning
- Alternative therapies

Riding Instructors (Training Humans)

Offering riding instruction is a good profit center for many horse farms and stables. Many facilities maintain school horses and offer lessons to those who do not own horses, and other facilities offer lessons to their boarders using the owners' private horses. We also discovered in this survey that nearly 70% of riding instructors were also the owners of the facilities. We asked the instructors about their situations, services and pricing.

Riding instructors might also keep in mind that other types of service providers who teach privately (music lessons, for example) are going to a monthly fee (paid all at once) with some sort of make-up policy if the student misses a lesson. In this survey we find out that more than 90% of riding instructors charge per lesson rather than per month. Having a monthly payment schedule and a set rule about missed lessons could help riding lessons become a more profitable area of your business.

Are you the only instructor at	the feeilite?	¢21 ¢40 may bassa	22 40/
	_	1	32.4%
Response	Percent of Respondents	1	
Yes		1 -	5.9%
No	41.4%	-	
How many instructors are the			
Response	Percent of Respondents	\$91 or more per hour	
1			
2		What do you charge for	
3 or more	25.3%	Response	Percent of Respondents
		_	
Do you give lessons at more t	_	1	
Response	Percent of Respondents	1	
Yes, 2 facilities		1	7.2%
Yes, 3 or more facilities	14.3%	1 -	1.3%
No, just 1 facility	74.0%		1.3%
		\$81-\$90	
Do you teach private (1 perso	The state of the s	\$91 or more per hour	0.7%
people) or group lessons (3 o			
Response	Percent of Respondents	Clinics are popular ways to e	either give students more time with
Private and semi-private	42.2%	you, offer your services to stu	udents who don't take regular lessons
Private and group		1 -	interest. However, many instructors
Only private		are not giving clinics.	
Semi-private and group	4.3%		
Only semi-private		Do you give clinics at yo	our primary facility?
Only group		Response	Percent of Respondents
7 0 1		1 -	
Do you charge by the lesson of	or by the month?		61.3%
Response	Percent of Respondents		
By the lesson	-	Do you give clinics some	ewhere other than your
By the month		primary facility?	, , , , , , , , , , , , , , , , , , ,
2) 1110 11101111111111111111111111111111		Response	Percent of Respondents
How long are your lessons?		1 -	
Response	Percent of Respondents		
More than 1 hour	-	110	
1 hour		Do you own the primary	v facility?
50 minutes			Percent of Respondents
45 minutes			
Less than 45 minutes		NO	
Many instructors noted that the less		Milest de sesse de sesse fou	on alluda
the experience of the person being to		What do you charge for	
problems that needed to be addresse	ed.	Response	Percent of Respondents
		1 0	
What do you charge for PRIV		1 "	
Response	Percent of Respondents		
\$30 or less per hour			
\$31-\$40 per hour			
\$41-\$50 per hour			6.5%
\$51-\$60 per hour		\$301 or more per day	
\$61-\$70 per hour			
\$71-\$80 per hour		Do you train horses?	
\$81-\$90	0.4%	Response	Percent of Respondents
\$91 or more per hour	0.4%	Yes, often	29.2%
		Yes, sometimes	
What do you charge for SEMI	-PRIVATE lessons?	Only when my students'	
Response	Percent of Respondents		
\$30 or less per hour		No, I only instruct humans	
-		•	

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Are you certified as a riding instructor? (Please mark all that apply.)

Response	Percent of Respondents
CHA	
USDF	
PATH	7.9%
BHS (British)	7.9%
USHJA	6.9%
ARIA	5.0%
AAHS	1.0%
HAS	1.0%

There were nearly 50 responses for "other" types of certification, ranging from graduating from a recognized college or university equine program to Parelli certification to Centered Riding.

How long have you been actively involved in the equine industry?

Response	Percent of Respondents
10 years or less	
11-20 years	
21-30 years	
More than 30 years	47.8%

For those who said the farm/stable was their primary source of income, nearly 70% had been in the business for more than 20 years, and 47.2% more than 30 years! This again points to an experience, yet aging, group who make up the core of the boarding farm businesses surveyed.

How long have you worked for or owned your current equine business?

Response	Percent of Respondents
Less than 5 years	20.1%
6-10 years	
11-20 years	
More than 20 years	

Where is your business located?

Response	Percent of Respondents
Midwest	
Northeast	19.7%
Southeast	
Canada	8.9%
Southwest	8.0%
Mid-Atlantic	6.2%
Pacific Northwest	5.5%
Rocky Mountains	4.3%
Southern/Central California	2.5%
Northern California	2.2%
Outside North America	0.9%

What is the PRIMARY area of focus for your business (your top money-maker)?

Response	Percent of Respondents
Boarding	52.9%
Lessons	24.2%
Training	5.8%
Breeding	

Competitions/events	1%
Trail riding	1%
Therapeutic riding	2%
Clinics	5%
Camp programs 0.3	3%
Other (please specify)	1%
Many "other" responses came from the businesses of rescue of	r
rehab facilities, or a fairly equal combination of the top money	7-
makers listed above	

What services are provided in your business? (Each respondent selected the top 3 services that he or she provided, with the aggregate score used for the results.)

What services are provided in your business? (each respondent selected the top three services, with the aggregate score used for the results)

- 1. Boarding
- 2. Lessons
- 3. Training
- 4. Trail Riding
- 5. Competitions/Events
- 6. Clinics
- 7. Breeding
- 8. Camp Programs
- 9. Therapeutic Riding

Other services included rescue or rehab facilities, retirement homes and horse sales.

What are the top disciplines of your business? (Each respondent selected his or her top 3 disciplines, with the aggregate score used for the results.)

- 1. Recreational/Arena Rider
- 2. Dressage
- 3. Trail Rider
- 4. Hunters/Jumpers
- 5. Western Pleasure
- 6. English Pleasure
- 7. Eventing
- 8. Roping/Cutting/Barrel Racing
- 9. Driving
- 10. Saddle Seat
- 11. Endurance

Other responses included vaulting, reining, natural horsemanship, racing and cattle work.

What is your age?

Response	Percent of Respondents
Under 30 years	7.7%
31-40 years	11.0%
41-50 years	25.2%
51-60 years	
Over 60 years	23.0%

What is the highest level of education you have completed?

Response	Percent of Respondents
High school	

College	58.0%
Master's degree	17.2%
Doctorate degree	4.6%

Is your equine business your primary or secondary means of income?

Response	Percent of Respondents
Primary	
Secondary	61.2%

If you said SECONDARY income in the previous question, what percent of your yearly earnings comes from your equine business?

Response	Percent of Respondents
Less than 25%	68.0%
26-49%	27.0%
50-74%	4.0%
75-100%	1.0%

What is the average yearly income of your entire equine business?

Response	Percent of Respondents
Under \$50,000	58.5%
\$51,000-\$99,999	15.2%
\$100,000-\$149,999	7.7%
\$150,000-\$199,999	
\$200,000-\$399,999	
More than \$400,000	2.5%
Decline to answer	

How many employees are there at your facility?

Response	Percent of Respondents
Just me	44.6%
Fewer than 5	45.8%
6-10	8.7%
11-20	

What are the 3 biggest expenses of your business? (Each respondent marked his or her top 3, with the aggregate score used for the results.)

- 1. Hav
- 2. Feed
- 3. Labor
- 4. Mortgage
- 5. Insurance
- 6. Veterinarian
- 7. Farrier
- 8. Event Travel

Other responses included bedding, irrigation water, property maintenance, worker's comp insurance, rent and taxes.

Who Responded to This Survey

Nearly 50% of respondents have been actively involved in the equine industry for more than 30 years. While this shows a passion for the career, it also points out that there are many stables/farms that need to have a succession plan in place for when the current owners decide to retire or sell their properties. If there

are not people available with the interest or financial backing to purchase or lease these facilities, the industry could be facing a crisis of losing a significant number of boarding farms/stables in the next decade.

It's also interesting that more than 60% of respondents who are operating an equine facility said the equine business was their secondary source of income. Of that group, 68% said it accounted for less than 25% of their total income, while an additional 27% it accounted for 26-49% of their total income.

Almost 80% of respondents have at least a college degree.

Jobs and Income

When asked what jobs each respondent performs at his or her farm/stable, each respondent selected the top three jobs, with the aggregate score used for the results; note that Barn/Farm Manager and Stable/Farm Owner were less than one percentage point difference.

- 1. Barn/Farm Manager Stable/Farm Owner
- 2. Instructor (people)
- 3. Trainer (horses)
- 4. Barn Employee
- 5. Breeder

Take-Home Message

This is a lot of information to digest, but the top message might be that our industry doesn't offer the same services under the same title of "boarding." Full board, partial board and pasture board don't mean the same thing at every barn. There are many services that some farms include in the monthly board fee that other farms charge as *a la carte* offerings. If you are running a boarding farm or stable, you should have a written boarding contract that stipulates what is included in your board fee and which services are offered for an additional fee.

Those who own boarding farms and stables are an experienced, educated, aging group who often run these facilities as a secondary source of income to the family. Without a succession plan for what will happen to the operation and land in the future, it is possible that we will see a decline of boarding options in the next 10 years as owners become unwilling (or unable) to do the work required, and facilities are sold and no longer kept as a public boarding stables.

With the decline in agricultural farms for some of the same reasons, we will continue to see problems finding affordable, suitable horse hay (the number-one expense of facilities in this survey).

There also are some bright spots in this survey, noting areas where facilities might be able to add services (such as group lessons or clinics) or charge for services that they now offer for free. In addition, there is the need to make sure that in your area that you are charging sufficiently for the services you are offering.

Boarding farms and stables, especially those that offer lessons to non-horse owners, are an important incubator of the next generation of horse owners in our industry. Your boarding facility is a business, and the most critical aspects of that business are providing quality services and managing your time so that your business is profitable. **SM**