



MYTASKIT ADDS ADVANCED SCHEDULING FEATURES

Whether it's a planned major refit or reacting to the latest emergency, service businesses are continually faced with synchronizing customer and technician calendars. MyTaskit introduces a major product upgrade to MyTaskit, the industry-leading work coordination platform for industrial equipment, construction, property management, residential, and recreational and commercial marine businesses. The new scheduling features provide users the ability to proactively assign work to technicians well into the future, yet offers the flexibility to instantly adjust to schedule changes on-the-fly.

The scheduling feature dramatically increases efficiency and time management for supervisors, service managers and business owners. Now, businesses can proactively plan and schedule ahead, coordinating around customer and technician availability for optimal productivity. This is especially helpful if a particular worker has more experience with a certain aspect of the work needed or has intimate knowledge of a specific vessel. It also helps avoid over- or under-utilizing staffing resources. The result is improved customer satisfaction and consequent increased profits.

The nature of service work, however, is one of constant daily change. If someone calls in sick, for example, or an urgent job comes in, technicians can quickly be rerouted and reassigned in real-time. MyTaskit helps

supervisors monitor progression throughout the work assignment and make adjustments as needed.

From the technicians' perspective, there's better engagement. It allows them to focus on the work, not on schedules. And there's no reason to waste time going the office, since everything is done on a mobile device.

"MyTaskit Scheduling is an exciting new set of capabilities," said Brian Bretz, MyTaskit senior director, product innovation. "Service teams can now focus on customer availability and be very specific when assigning technicians. It also provides the tools for last-minute requests, employee absences or rescheduling appointments."

About MyTaskit

MyTaskit® provides a subscription-based work coordination platform for the industrial equipment, construction, property management, residential, recreational and commercial marine industries. It's easy to use and runs on mobile devices. 100% online and completely secure, it fits with existing work processes and saves time. Work is coordinated internally between staff, externally with subcontractors and customers. Because it's paperless, it's far more accurate and less time consuming than traditional methods and integrates seamlessly with QuickBooks and DockMaster. It's the comprehensive solution service businesses need to work and communicate smarter and more efficiently.

Contact MyTaskit at info@mytaskit.com or visit www.mytaskit.com.

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